

# RE-IMAGINE HEALTH CARE DELIVERY IN AMERICA



## **COMMUNITY-BASED PHARMACY: Untapped Resource to Value-based Care Delivery**

All pharmacies are not the same. Some pharmacies focus on prescriptions – ONLY filling them fast, accurate, and cheap with little patient interaction. Other pharmacies are different. They focus on patients. Those pharmacies have strong relationships with the patient and the members of that patient’s local health care team. They provide the integrated care and enhanced services that have proven to improve the health of complex, chronically ill patients.

**These unique pharmacies are members of Community Pharmacy Enhanced Services Networks or CPESN™ Northeast. Pharmacies within CPESN Northeast offer:**

- A clear focus on interventions that change patient behavior and lead to improved patient health outcomes
- The experience necessary to provide medication optimization activities and other enhanced services for its patients
- A score that is 5% higher than other pharmacies on multiple measures of medication adherence
- A collaborative approach with other health care team members who are held jointly accountable

*CPESN pharmacies see their complex patients 35 times/year  
versus only 3.5 times/year for a physician*

# THE UNIQUE APPROACH OF CARE TEAM COLLABORATION

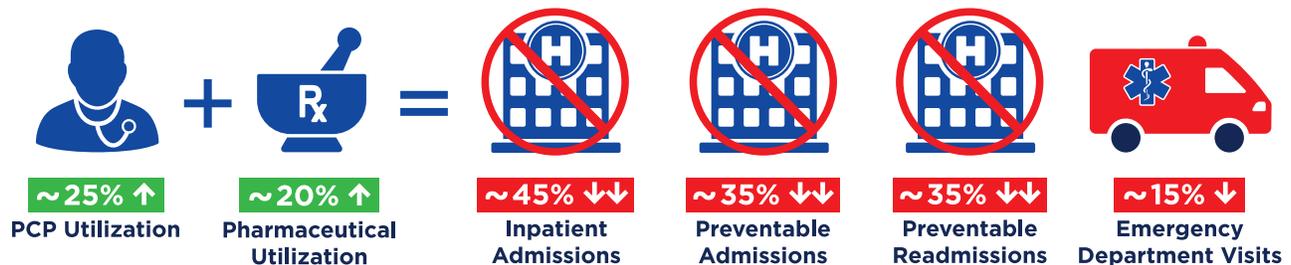
CPEsn Northeast pharmacies assist primary care physicians, care managers and others within the patient's care team with patient engagement and longitudinal patient management

**CPEsn Northeast pharmacies work together with a patient's care team to:**

- Remove barriers preventing optimal medication adherence such as health literacy or cognitive deficits
- Offer specialized medication-related services such as non-English labeling or specialized packaging
- Support the patient's understanding of medication administration and special storage instructions

*98% of patients utilizing a CPEsn pharmacy felt that their care was coordinated amongst their various providers*

## BENEFITS OF PROVIDING MEDICATION USE SUPPORT INTEGRATED WITH PRIMARY CARE:



A 2010 performance analysis of Community Care of North Carolina primary care practices with integrated community-based pharmacy services showed that patients were 25% more likely to engage their primary care physician and 20% more adherent to prescribed medication. Additionally, patients were 45% less likely to have an inpatient hospital admission, 35% less likely to have a preventable hospital admission or readmission, and 15% less likely to have an emergency department visit.

For more information on CPEsn Northeast, contact John Bartimole at [johnbartimole@yahoo.com](mailto:johnbartimole@yahoo.com)

